

**BIRMINGHAM LINK – HOB Working Group Meeting**  
**Tuesday 30<sup>th</sup> November 2010**  
**Soho Road Health Centre, 247 – 257 Soho Road, Handsworth**  
**Birmingham, B21 9RY**

**PRESENT:**

- Manjit Singh (MS)                      ▪ Raj Rattu (RR)
- (Chair)                                    ▪ Nasreen Akhtar (NS)
- Elsie Gayle (EG)                        ▪ Nula Woodman (NW)
- Lynda Scott (LS)                        ▪ Sushila Patel (SP)
- Peter Colledge (PC)

**FACILITATORS PRESENT:**

- Nahida Kausar (NK) –Gateway Family Services
- Siobhan Garrattley (SG) - Gateway Family Services (Minute Taker)

**APOLOGIES RECEIVED:**

- Michael Tye (MT)                        ▪ Rehana Ahmed (RA)
- John Tyrrell (JT)
- Dr Andrew Rouse (AR)

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**1.Matters and Actions Arising**

Agenda item was not discussed

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**2. Minutes from previous meeting- 26<sup>th</sup> October 2010**

Minutes from previous were not discussed or approved

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**3. HOB PCT Update – Lynda Scott**

Manjit suggested this item be moved to the start of the meeting to enable Lynda to leave early.

Lynda circulated copies of her presentation to the group and briefly updated the group on the PCTs activities for keeping people safe over the winter period..

**Questions/Suggestions raised by the group:**

***Who/What should go to A&E?***

Lynda explained that the posters that she had mentioned listed who should go to A&E.(posters to be circulated to the group)

*MS suggested a Targeted pro-active approach, suggested about a text service at school and first aid courses for mums in children's centre.*

*Group suggested that receptionists need further training to enable better signposting*

Lynda asked group if they had any further suggestions or ideas to inform her.

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#### 4. Provider Services Merger

The group discussed the letter received by Kevin McGee about the Provider service merger, Nuala clarified the procedure for the merger and future plans. Nuala suggested that the group request for Jenny Norcroft, lead for Provider Service merger at HOB PCT, to attend a future meeting and answer any further questions the group may have.

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#### 5. TB Update

Agenda Item was not discussed. It was agreed that arrangement be made for Dr Andrew Rouse to attend the next meeting in January to update on this item.

##### **Actions:**

- Host to make arrangement for Dr Andrew Rouse to attend meeting in January 2011 for TB Update
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#### 6. Health Exchange and Digbeth Trusts Grants Update

##### Health Exchange

Nasreen Akhtar and Nula Woodman introduced themselves to the group and explained that they would be updating the group on Health Exchange and Digbeth Trust Grants Update.

##### **Questions raised by group:**

***Concerns about the effectiveness of service, is it what we're looking for?***

Information they provide is general, no local input.

Not proactive enough

Not advertised

##### Digbeth Trust Grants

This has been running for 3 years and very successful. Have been working with Digbeth Trust trying to establish some partnership to secure funding to enable progress to carry on. This is the 3<sup>rd</sup> year.

Concerns about cutting the service – assured that PCT is not cutting service and are trying to find funding for it through other sources, although not putting money into it directly.

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#### 7. Notification of Meetings

Agenda item was not discussed

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#### 8. Workplans

Agenda item was not discussed

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## 9. Feedback and Update

### 9.1 Right Care, Right Here Board

MS informed he was provided with a paper by the group which he will forward to the Host and asked Host to make available on LINK website.

#### **Actions:**

- MS to forward paper to Host
  - Host to make paper available on LINK website.
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## 9. Any Other Business

### Date of next Meeting:

It was agreed that the Host will send out an email with proposed dates for the next meeting in January 2011

#### **Actions:**

- Host to send email to Group with suggested dates for next meeting in January 2011