



Notes of Meeting with  
**Older Persons Action Group**

**TUESDAY 6<sup>TH</sup> DECEMBER 2011**  
 Held at **KINGS HEATH PARK HOUSE, VICARAGE ROAD**  
**KINGS HEATH, BIRMINGHAM B14 7TQ**  
**2.00 – 4.00 p.m.**

**PRESENT:**

Norman Howell, MBE (NH)  
 Mike Tye (MT)  
 Peter Colledge (PC)  
 Edwin Martin (EM)  
 Doris Spiers (DS)  
 Adib Qassim (AQ)

**FACILITATORS PRESENT:**

Pam Dixon (PD) - Birmingham LINK Advisor  
 Claire Lockey (CL) – Birmingham LINK Senior Administrator

**APOLOGIES:**

Janis Deakin (JD)

Item	Notes/Actions	By Whom	Date
1	<b><u>CHAIR FOR THE MEETING</u></b>  NH welcomed everyone to the meeting and introductions were made.		
2	<b><u>MINUTES OF PREVIOUS MEETING 19.10.11 &amp; MATTERS ARISING</u></b>  Minutes were agreed to be a true and accurate record.  <u>Matters Arising</u>  <u>Item 5.7 Clinical Commissioning Groups</u> PD confirmed that the final position regarding these has still not been confirmed.  AQ confirmed he has update information and will send to CL to send onto members.  EM asked if someone from the CCQ could attend a future OPAG meeting in order to give a presentation and discuss the arrangements. PD advised the Host may propose a LINK-wide event for all members to	AQ  Host	2012

Item	Notes/Actions	By Whom	Date
	attend. NH suggested the Older Persons Reference Group is also invited.		
3	<p><b><u>DECLARATION OF CONFLICT OF INTERESTS</u></b></p> <p>PD declared conflict of interest in respect of her role as peer assessor for Local Government Association Ageing Well Programme which she undertakes on a voluntary basis with no financial gain.</p> <p>NH declared conflict of interest in respect of the Royal British Legion, which he supports on a voluntary basis.</p> <p>DS declared conflict of interest in respect of Arthritis Care and SSAFA voluntary organisations.</p>		
4	<p><b><u>UPDATE FROM BVSC</u></b></p> <p>PD said she has received a number of helpful comments with regard to 'The Way We Work' and Complaints Policy document and these would result in some amendments to the next version.</p> <p>The selection on process for the Strategy Group will go ahead on 8<sup>th</sup> December.</p> <p>The University Hospital Birmingham Action Group is looking for skills to help them explore their concerns about non-emergency transport. An 'ad' for help had been put in the recent Host Update document sent to members. OPAG could consider asking for help in the same way.</p> <p>DS shared her experience with Queen Elizabeth Hospital in respect of ambulance transport and the issue was reported to PALs, however no reply as yet and would be happy to share with the UHBAG. Agreed Host would advise the University Hospital Action Group re this.</p> <p>A draft Code of Conduct has been sent to members and is available on the website for consultation and PD would welcome any comments/feedback by the 15<sup>th</sup> December.</p> <p>The Host have recruited 2 Community Outreach Workers: Claire Lockey and Christina Jobe who will commence their post 3<sup>rd</sup> January 2012. OPAG members congratulated CL and thanked her for her contribution and support to the group in the role of Administrator.</p>	<p>Host</p> <p>Host</p>	
5	<p><b><u>OPAG WORKPLAN &amp; PRIORITIES</u></b></p> <p>Members discussed issues including:</p> <ul style="list-style-type: none"> <li>• Abuse within care and nursing homes, which is evidenced on the local news and events witnessed by OPAG members.</li> <li>• Bed blocking in hospitals due to no appropriate or adequate care or nursing homes available.</li> <li>• Dementia patients placed in care homes that are not regulated or licensed. Care and nutrition in hospitals.</li> <li>• Developing stronger relationships with Birmingham Advisory Council of Older People and Older People's Reference Groups, perhaps by doing some joint work together</li> </ul>		

Item	Notes/Actions	By Whom	Date
	<p>Members reviewed the current workplan and agreed the following priorities:</p> <p><b>1. Are people treated with Dignity in Care Homes?</b> This would include looking at a range of issues including sickness and staffing levels in care homes</p> <p><b>2. Are people treated with dignity when receiving care at home?</b> This could possibly tie in with the Care Quality Commission plans to investigate 'domiciliary' (at home) care in April – June 2012. (Information on this was tabled).</p> <p><b>3. Are the needs of older people going to be recognised in the new Health arrangements</b> Including Clinical Commissioning Groups (how will the cuts to Supporting People impact on the care needs older people). The Mental Health Action Group has written to organisations which provide support services to older people and NH suggested inviting Paul Brian-Tovey to an OPAG meeting to give a progress report.</p> <p><b>4. International Older Persons Day – 1<sup>st</sup> October 2012 (NB LINK will end on 30<sup>th</sup> September)</b></p> <p>Host to draft a work programme outline on this basis for the next meeting.</p>	Host	Jan 2012
6.	<p><b><u>AGEING WELL &amp; OTHER CORRESPONDENCE</u></b></p> <p>Copies of Aging Well objectives and case studies were passed to those at the meeting. NH had been invited to attend an Aging Well Seminar to be held on 8<sup>th</sup> December looking at how community solutions can be developed to help meet the needs of older people to share with members. NH will report back.</p> <p>A LINK member Dr Peter Mayer is involved in the Institute of Ageing in Oxford and maybe able to provide further information/advice on good practice with regard to Ageing Well.</p>	NH  Host	Dec 2011  2012
7.	<p><b><u>ANY OTHER BUSINESS</u></b></p> <p>Future dates of OPAG to be set in January for 2012. Need to avoid Older Persons Reference Group and members would like to continue to meet Tuesday, 2 – 4 p.m.</p> <p>EM advised a consultation meeting is taking place at The Bond “Learning and Work for Mental Health” provider meeting AM and PM for service users to attend.</p> <p>NH asked members to provide a report back sheet for information if they attend any meetings/activities of interest.</p> <p><u>Older Persons Event September 2011</u> – CL confirmed consent has been given by those who attended so pictures can be uploaded onto the website.</p>	All   All  CL	2012

Item	Notes/Actions	By Whom	Date
	AQ reported there is a corporate consultation taking place with Housing and Adults & Communities, which ends 8 <sup>th</sup> January. Will circulate info.	AQ	Dec
8.	<p><b><u>DATE OF NEXT MEETING</u></b></p> <p>Tuesday 10<sup>th</sup> January 2012, 2 – 4 p.m.  <b>Venue to be confirmed</b></p> <p><u>Suggested Venues:</u>  Sheltered Housing  Care Schemes</p>	Host	Jan 2012

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