



Notes of Consultative Meeting with
University Hospital Birmingham Action Group
 (UHBAG)

Tuesday 17th January 2012
 Held at The Morris Centre, Queen Elizabeth Hospital, Birmingham
 6.30 – 8.30p.m.

PRESENT:

Nick Flint (Chair) (NF)
 Rwth Hunt (RH)
 Sangita Acharya (SA)
 Carol Rawlings (UHB) (CR)
 Imogen Gray (IG) (Quality Accounts)

FACILITATORS PRESENT:

Andrew John (AJ) – Birmingham LINK Deputy Coordinator
 Claire Lockey (CL) – Birmingham LINK Outreach Worker
 Christina Jobe (CJ) - Birmingham LINK Outreach Worker

APOLOGIES:

Rob Rijckborst (RR)
 Rita Bayley (RB)
 Hazel Cole (HC)

Item	Notes/Actions	By Whom	Date
1	<p><u>CHAIR FOR THE MEETING</u></p> <p>NF agreed to chair the meeting.</p>		
2	<p><u>MINUTES OF SEPTEMBER 2011 MEETING & MATTERS ARISING</u></p> <p>Minutes were agreed as an accurate and true record.</p> <p><u>UHB Article</u> – CL confirmed a copy of the article had been submitted to CR who advised this had been sent and will be published.</p>		

Item	Notes/Actions	By Whom	Date
<p>3</p> <p><u>IMOGEN GRAY (QUALITY ACCOUNTS)</u></p> <p>IG attended to present the Quarter 2 Quality Accounts – copy circulated.</p> <p>4</p> <p><u>WORK PLAN – AGREED PRIORITIES</u></p> <p>Group discussed issues with Patient Transport and agreed to obtain a breakdown of all transport data regarding all patients, focussing on the following questions:</p> <ul style="list-style-type: none"> - Postcode of the patient? - Destination? - What time were they told they would be picked up? - What time they were picked up? - What time they arrived for their appointment? - What time they were collected from their appointment? - What time they arrived home? <p>In particular concerns regarding performance indicators showing poor performance over a considerable amount of time. The group will need to request a random sample over a three month period.</p> <p>Dates suggested as early December and the second week in January.</p> <p>Chair to send classification form to group.</p>		<p>Host All</p> <p>NF</p>	
<p>5</p> <p><u>AOB</u></p> <p>AJ reported the Strategy Group members will be announced tomorrow and the first meeting will take place on 26th January 2012.</p> <p>HealthWatch has been delayed until April 2013.</p> <p>6</p> <p><u>DATE OF NEXT MEETING</u></p> <p><u>It was agreed to keep the present meeting venue.</u></p> <p>Next meeting will be Tuesday 21st February 2012, 6.30 – 8.30 pm at the Morris Centre, Queen Elizabeth Hospital.</p> <p>NF gave his apologies in advance of the next meeting.</p>			